

PRESS RELEASE

WIIT clarifies that it is exempt from any responsibility in relation to the hacker attack that involved the MyCicero platform and its users (e.g., ATM Milano)

WIIT's Cloud services were not subject to any cyberattack; no other WIIT client was directly or indirectly involved

Milan, 15 April 2025 – With reference to recent news regarding the hacker attack that involved the MyCicero platform managed by Pluservice S.r.l. and the data archives of companies using the platform (e.g., ATM Milano), **WIIT S.p.A.** (“WIIT” or the “Company”; ISIN IT0005440893; WIIT.MI) clarifies that it is exempt from any responsibility and, in order to rectify some incorrect information, announces the following, reserving any assessment and initiative to protect its rights.

WIIT provides Pluservice exclusively with the infrastructure on which the MyCicero platform is hosted and therefore manages the basic technological services (so-called private cloud), without providing any security and prevention services against cyberattacks. Therefore, the application management of the platform as well as the cyber security activities to protect the platform and domains are carried out by Pluservice, directly or through third parties other than WIIT.

That said, the hacker attack directly targeted the platform managed by Pluservice, coming from outside WIIT's domains, while WIIT's Cloud services were not subject to any cyberattack; no other WIIT client was directly or indirectly impacted by the attack suffered by the MyCicero platform, thanks to a high level of segregation and protection. WIIT does not manage nor is responsible for the processing of personal data contained in the MyCicero archives.

In particular, WIIT, after having identified through its monitoring systems anomalous behaviours’ on the hosted infrastructures, traced the origin to Pluservice's perimeter and then suggested to the client the immediate isolation and suspension of the MyCicero service, which were promptly implemented. The strategy for restarting the platform and the service was decided independently by the client who formally and fully released WIIT from all possible risks and consequent damages.

WIIT confirms its total support to clients who have decided to use highly resilient infrastructures within Tier IV level data centres that guarantee a higher level of resilience. The now essential need to combine resilient infrastructures with high levels of Cyber Security coverage is the reason why, in most cases, clients adopt the Secure Cloud model, which integrates

high infrastructural and data centre resilience, active systems management and high levels of security through an extensive Cyber Security platform.

WIIT S.p.A.

WIIT S.p.A., a company listed on the Euronext Star Milan ("STAR") segment, is a leader in the Cloud Computing market. The company has a pan-European footprint and is present in key markets, such as Italy, Germany and Switzerland, positioning itself among the leading players in the provision of innovative Private and Hybrid Cloud technology solutions. WIIT operates through managed processes, specialised resources and technology assets including proprietary data centres spread across 7 regions: 4 in Germany, 1 in Switzerland and 2 in Italy, 3 of which are Premium Zone enabled i.e. with guaranteed high availability, maximum levels of resilience and security by design; two of these host data centres certified Tier IV by the Uptime Institute. WIIT has 6 SAP certifications at the highest level of specialisation. Its end-to-end approach enables the company to provide its partner companies with customised, high value-added services with the highest security and quality standards for the management of critical applications and business continuity, while guaranteeing maximum reliability in the management of the main international application platforms (SAP, Oracle and Microsoft). Since 2022, the WIIT Group has joined the UN Global Compact. (www.wiit.cloud)

For more information:

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