## WIIT takes your business above the clouds.

Corporate Presentation January 2022



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## Overview



## The Premium Cloud for Business Critical Applications

#### Highlights



14 Datacenter 3 in Italy (2 Tier IV) and 11 in Germany







9 successful acquisitions since 2007

52.5 M€ 2020 Revenues

2021 Analysts Consensus 79.1 M€

18.3 M€ Adj. 2020 Ebitda 2021 Analysts Consensus 29.6 M€





2017 listed on the Stock Market since 2019 in the Star segment

\*Nov 2021

#### WIIT Cloud Platform Offering

Standard Public Cloud Infrastructure as a Service only

ce only fo

Software as a Service

Application software

#### Platform as a Service

- Managed services, DR/BC, Cybersecurity
- Application Platform availability

Infrastructure as a Service

Datacenter, infrastructure tech, network

Customer Or System Integrators

IaaS Providers Telco, Amazon, Msft Azure, Aruba, Claranet, Plus Server Premium Hybrid Cloud for Critical Apps Paas and Saas

WIIT Digital Process Application

> WIIT Managed Services Cybersec, DR/BC

**WIIT** Application platform availability

**WIIT** Technology Layer (Tier IV + Tech Assets)

#### WIIT Peers

Virtustream Secure24 Attenda Tricore Solutions Symmetry Oxya

+36% Revenue +14% Organic Revenue WIIT only +40% Ebitda Adjusted +39% Ebit Adjusted +13% Private Cloud Market\* \*Source: Osservatori.net – Politecnico Milano School Management

WIIT GROUP CAGR 2016-2020 Growth Comparison

#### Leading operational excellence and Cloud trend to achieve a sharp Growth



#### EBITDA Adj.\* (M€) and MARGIN %



\* EBITDA adjusted excluding non recurring costs.

# Recurring92% WIIT<br/>79% GroupRevenues<br/>breakdownOne Off8% WIIT<br/>20202020

Proforma Revenues 65.4 M€ Adjusted Proforma Ebitda Adjusted 24.7 M€ Ebitda margin Adj. of 37.7% Proforma Ebit Adjusted 12.4 M€ Ebit margin Adj. of 19.0% Proforma Net Profit 9.3 M€ Adjusted

(\*) The data included on a pro-forma basis includes the contribution of myLoc Management IT AG ("myLoc") - a company whose acquisition was completed on 30 September 2020 - from 1 January 2020. The data used for the preparation of the information on a pro-forma basis has been provided by the management of myLoc and has not been approved by the WIIT Board of Directors, nor has it been subjected to statutory audit or other verification by the statutory auditing firm or the board of statutory auditors by WIIT.

Financial Highlights 2020 Proforma\*





#### Stock price last 12 months



WIIT Market Cap January 13, 2021

WIIT 90 days average daily volumes

WIIT EV/Rev multiple Bloomberg estimates 2021

BVP Cloud index EV/ Rev multiple (Jan. 12, 2022) 994.7 M€

78,735 shares/dd

13.42 x

15.7 x

Share growth driven by strong business performance and M&A activity

#### **BOARD OF DIRECTORS**

	Chairman	Riccardo Sciutto <sup>3,4</sup>	
	Chief Executive Officer	Alessandro Cozzi	
	Executive Director	Francesco Baroncelli	
	Executive Director	Enrico Rampin	
	Director	Igor Bailo	
	Director	Stefano Dario	
	Independent Director	Nathalie Brazzelli <sup>3</sup>	
	Independent Director	Emanuela Basso Petrino <sup>2</sup>	Corporate
	Independent Director	Annamaria di Ruscio 1,4	Governance
	BOARD OF STATUTORY AUDITORS		Oovernance
	Chairman of the Board of Statutory Auditors	Paolo Ripamonti	
	Statutory Auditor	Chiara Olliveri Siccardi	
	Statutory Auditor	Francis De Zanche	
	SUPERVISORY BODY		<ol> <li>Chairman of Related Parties and Risks Committee</li> <li>Chairman of Remuneration Committee</li> </ol>
			(3) Member of Related Parties and Risks Committee

Chairman of the Supervisory Body **INDEPENDENT AUDIT FIRM** 

Dario Albarello Deloitte & Touche S.p.A. (4) Member of Remuneration Committee



#### Shareholders Structure

#### As at January, 2022 No. Shares 28,020,660

## WIIT at a glance



## Why WIIT

We strongly believe in technology as a turning point for a fast and sustainable growth of worldwide economy.

The IV industrial revolution can only be achieved through the overcoming of the outdated technological models that do not allow efficiency, safety, scalability, performance.

## **Enable the Digital Shift**

We support clients in their transformation from a traditional On-Premise IT to a Premium Cloud model.

We are focused and we are investing on the continuous development of the premium Cloud provider foundations: people, technologies, processes to guarantee the highest SLAs in the market.

#### Why companies move to Cloud



Being global and digital is imperative.



Being global means global processes governance.



Governance and digital mean tech performance, data security and process reliability.

BUSINESS RISKS	<b>Top 3 business fault causes</b> #1 Datacenter technology level #2 Cyber security #3 Human Error
BUSINESS OPPORTUNITIES	<ul> <li>a. No more CAPEX in no core investments</li> <li>b. Scalability and flexibility</li> <li>c. Competences and experience</li> </ul>

#### **Competition in Business Critical Cloud**

Entry/Exit barriers

**TOP 3** Reasons to choose your Critical App Cloud provider

#1 References#2 Migration experiences#3 Assets/Competences/Certifications



Primary Cloud entry barriers to enter the Critical App Cloud

#### TOP 3

Reasons to change your Critical App Cloud provider

#1 Service quality#2 Provider Financial health#3 Price



Business-stop risk due to migration is the primary Client **exit barrier**  Worldwide Cloud IT infrastructure Market Forecast by Deployment Type, 2017-2023 (shares base on Value)





### **Cloud shift** still ongoing

Traditional DC 🗸 Private Cloud 🔺



Advanced adopter with heavy use of Cloud solution grew by 25%

Cloud maturity Enterprise 2019 vs 2021

Source: 2021 State of the Cloud Report from Flexera - 750 respondents

#### Enterprise Cloud Strategy

% of enterprise respondents



Source: 2021 State of the Cloud Report from Flexera – 750 respondents





Source: 2021 State of the Cloud Report from Flexera – 750 respondents



#### How Coronavirus might impact cloud strategy.

Cloud plans and adoption have clearly shifted as a result of the pandemic.

Source: 2021 State of the Cloud Report from Flexera – 750 respondents

Significantly lower than planned



#### **PRIVATE CLOUD**

Single or multiple clients On-premises or off-premises Managed Services Fully Customizable Guaranteed SLA Highest Security standards (up to Tier IV) Fully customizable Tech Performances Shared or fully private network Multiple clients Off-premises No Managed Services Limited Customizations Target SLA Low Security standards (No Tier IV) Standard Tech Performances Shared network

**PUBLIC CLOUD** 

#### The new trend for Critical Corporate Apps



Critical

App

#### WHY MULTI CLOUD MANAGEMENT MATTERS

#### +130 different apps

is the average number of apps running in mid-large companies (+2,000 employees)

Source: Wall Street Journal Employees Are Accessing More and More Business Apps, OKTA Study Finds 2019



Managed Services, Cybersec, DR/BC

**WIIT** Application platform availability

PaaS

WIIT Technology Layer (Tier IV + Tech Assets)

#### WIIT PREMIUM CLOUD

#### A pan-European Tier IV DC network for Critical Apps

We serve more than 70 countries worldwide



#### An European network of Tier IV DCs for Critical Apps

Guarantee the highest levels of resilience



#### Tier IV datacenter for business critical applications





WIIT deploys three dedicated Enterprise Class Data-Centers in Italy

Milan: MIL.1 Primary Data Center, certified **TIER 4 Constructed Facility**, where the most complex and critical ERP infrastructures are hosted and managed.

MIL.2\* Data Center for High Availability, certified **TIER 4 Design**.

Castelfranco Veneto (TV): the data center that enables Business Continuity services for Milan Tier IV DC

The level of use of the 2 Data-Centers is only **50% of total** capacity

<b>TIER</b> Datacenter Class	Site infrastructure Definition	Components IT capacity to support load	Distribution Path	Maintenance w/o service downtime	Fault tolerant = w/o manual intervention	Compart mentation = all components are separated and duplicated	Continuous Cooling	Availability year average		Fault probability in 10 yrs (2)
<b>4</b> Enterprise Corporations	Fault tolerant	2N+1 Fully Redundant	Double Active- Active					99.995%	4.9%	9.6%
<b>3</b> Large Business	Concurrently maintainable	N+1 Fault Tolerant	One Active One Standby					99.982%	28.0%	48.2%
<b>2</b> Medium Size Business	Redundant	N+1	single			•		99.75%	90.6%	99.1%
<b>1</b> Small Business	Basic	Ν	single					99.67%	95.0%	99.8%

Source: Uptime Institute Website - Tier Certification of Constructed Facility - March 2018

W

#### **Key Success Factors**



#### Granting a high Visibility of Business

- 5 years average contract period
- 100.0 €M Backlog (+32.6%) → 1.9 times 2020A sales
  High penalties for early termination

#### BACKLOG AS AT 1st JAN 2020 (€mn)



#### BACKLOG AS AT 1st JAN 2021 (€mn)



#### High Cash Flow Growth: +43% in FY 2020

#### Big cash generation potential

- Facilities usage at 40%
- CAPEX
  - Maintenance capex tech update + R&D (approx. €1.5mn/yr avg in 2016-2020)
  - **Development capex** new clients (approx. 20% of TC in contract Y1)
- Modest NWC needs

#### GROSS CASH FLOW HISTORY (M€)



#### WIIT, a success story

Centred around technology leadership, innovation and strong execution



## What next?


### Milestone on WIIT's path for FUTURE GROWTH

Service portfolio extension on Top Tech trends Services expansion to IoT, AI, CX

**Expansion in Europe** Priority on countries with market potential and country cloud-readiness for critical apps



Expansion and consolidation in Germany the first priority to support Cloud4Europe project

Italian market consolidation Continue cloud market consolidation in Italy achieving upselling of WIIT services in a new customer set and industrial synergies

Leadership in Italy on Business Critical Apps Continue organic growth on SAP and other business critical apps

#### M&A Journey



1. Acquisitions in Italy to increase WIIT's market share and gain synergies (example: data centres)

Italy

1.	Strategic acquisitions to enter markets leveraging on:	more effective	ely in foreigr
	<ul> <li>a local established brand</li> </ul>		
	<ul> <li>a native salesforce with relation knowledge of local market and</li> </ul>		
2.	Cost savings mainly achievable t	hanks to the ce	entralization o
	operations in Italy. Two examples:		
	operations in Italy. Two examples: Profile	Synergies	Integration risk:
		Synergies cost synergies	Integration risk lower (same business model)

Europe (DE, FR)

**External Growth** 

an up-selling strategy and possibly

multiannual contracts

M&A STRATEGY

### A new excellent fit for WIIT's M&A STRATEGY

1. Acquisitions in Italy to increase WIIT's market share and gain synergies (example: data centres)	Strategic acquisitions to enter mo leveraging on:	onships with local clients, d datacenter in the country			
	Profile  I. Cloud players with a <b>business model</b> comparable to WII and multiannual contracts schemes	Synergies Integration risks cost synergies Iower (same business model)			
	II. If players which can be considered part of the current WIT Value Chain (for instance batacenter, Cloud laas), have a client base suitable to an up- selling strategy and possibly multiannual contracts	cost synergies + medium revenue synergies (p- seiling)			
Italy	Europe (DE, FR)				
	External Growth				

#### 1. Release42 is a highly strategic acquisition for WIIT for an additional boost of the Cloud4Europe project

- Strategic expansion in the Hybrid Cloud for mission critical application in Germany
- Strong benefit in accessing a highly skilled area for Cloud related competences
- ✓ Strong DevOps competence center to support digital transformation in mission critical and cloud-based vertical applications
- Owned data centres for further expansion of Business Continuity services across Germany
- ✓ A German wide customer base in eCommerce and Media tech market
- Strong cash flow generation and remarkable EBIT margin higher than the WIIT Group average

#### 2. Low integration risk profile with tangible revenue and cost synergies through SAP cloud services up-selling potential

Profile	Synergies	Integration risks
Similar cloud player with multiannual contracts	Tangible synergies opportunities	Low

#### Release 42

77.7 ME Acquisition Price (the provisional total price, will be adjusted based on R42 financials at the closing day at the end of October)

10 M€

Treasury shares

70.8 M€ Enterprise Value

7.9X Multiple paid

R42 Acquisition Highlights

## Finance sources

67.7 M€

## R42 Hybrid Cloud at a glance



(1) Calculated as Net OpFCF/EBITDA (net is calculated subtracting Capex & Leasings). (2) Year-on-year growth of 2019 total revenues vs 2018 total revenues (3) Calculated as Gross OpFCF – Capex&Leasings

- R42 controls Boreus GmbH based in Stralsund and Gecko mbH in Rostock.
- Boreus provides multi Hybrid Cloud for mission critical apps in ecommerce and mediatech sectors
- Gecko focused on DevOps for mission critical digital platforms
- German-wide client base
- >140 employees with rare and necessary skills in the DevOps world

#### Identified synergies

#### Identified cost Synergies

- Data center consolidation on myLoc campus
- Lay offs
- Software licenses
- Connectivity

#### **Other Synergies**

- DevOps skills
- Managed Services competence center
- E-commerce platforms
- Kubernetes and AWS skills
- High stickiness of employees



## 2M (per year)

## NEW SKILLS

(Group level)



#### Financial boost in target companies



Potential target countries for further expansion of Project Cloud4Europe

## Key Terms of the Bond (1/2)

Issuer	• WIIT S.p.A.
Ranking	Senior Unsecured
Amount	• €150m
Use of Proceeds	Support the external growth strategy / Refinancing of existing debt / General corporate purposes
Rating	Unrated
Maturity	• 5 years, 7 <sup>th</sup> October 2026
Coupon	<ul> <li>2,375% annual payment in arrear on 7<sup>th</sup> October each year</li> </ul>
Issue Price	100% of the nominal value
Covenants	<ul> <li>The Group can incur any additional Indebtedness as long as the Consolidated Net Leverage Ratio* is lower than:</li> <li>4:1 at 31<sup>st</sup> December each year (Current ratio)</li> <li>5:1 at 31<sup>st</sup> December each year (Spike in case of M&amp;A with EV &gt; €50m)</li> </ul>
Listing and Placement	MOT of Borsa Italiana and Regulated Market of Euronext Dublin
Denomination	• €1,000

\* Means, for any Relevant Period, the ratio of the Net Consolidated Financial Position of Operations of the Group for such period to the Gonsolidated Adjusted EBITDA of the Group for such period

## Key Terms of the Bond (2/2)

Early Redemption	<ul> <li>The Issuer may, at any time on or after 7<sup>th</sup> October 2023 redeem the outstanding Notes in whole or in part at the following redemption prices (expressed as a percentage of the principal amount of the Notes on the date fixed for redemption), plus accrued and unpaid interest to the relevant redemption date:</li> <li>From the 7<sup>th</sup> October 2023 to 6<sup>th</sup> October 2024: principal amount of the Notes outstanding on the date fixed for redemption plus 50% of the Rate of Interest</li> <li>From the 7<sup>th</sup> October 2024 to 6<sup>th</sup> October 2025: principal amount of the Notes outstanding on the date fixed for redemption plus 25% of the Rate of Interest</li> <li>From the 7<sup>th</sup> October 2025 to 6<sup>th</sup> October 2026: principal amount of the Notes outstanding on the date fixed for redemption plus 25% of the Rate of Interest</li> <li>From the 7<sup>th</sup> October 2025 to 6<sup>th</sup> October 2026: principal amount of the Notes outstanding on the date fixed for redemption plus 25% of the Rate of Interest</li> </ul>
Events of Default	<ul> <li>Non-payment, Breach of other obligations, Cross-default of the Issuer or a Material Subsidiary, Security enforced, Insolvency proceedings, Composition with creditors, Winding up, Illegality, Cessation of business, Analogous event, Delisting of the Notes</li> </ul>
Negative Pledge	<ul> <li>The Conditions contain a negative pledge pursuant to which the Issuer will not create or have outstanding, and will ensure that none of its material subsidiaries will create or have outstanding, any mortgage, charge, lien, pledge or other encumbrance or security interest (each a "Security Interest"), upon the whole or any part of its present or future business, undertaking, assets or revenues (including any uncalled capital) to secure any capital markets indebtedness or to secure any guarantee or indemnity in respect of any capital markets indebtedness<sup>*</sup>, without first securing the Notes equally</li> </ul>

\* Means any present and future indebtedness (whether being principal, interest or other amounts) in the form of, or evidenced or represented by, bonds, notes, debentures or other similar debt instruments which are, or are of a type (and with terms of a type), customarily quoted, listed or traded on any regulated or unregulated stock exchange, over-the-counter or other securities market

# Financials



#### 9M 2021 RESULTS HIGHLIGHTS

Persistent growth in sales (+52.0%) thanks to organic growth, myLoc and Mivitec contribution, contracts extension and the acquisition of new customers. EBITDA margin up to 41.1%

- Consolidated Adjusted Revenue of 53.0 M€ (34.8 M€ in 9M 2020) +52.0% compared to 9M 2020 thanks to the organic growth, myLoc and Mivitec contribution, contracts extension and the acquisition of new customers;
- Consolidated Adjusted EBITDA of 21.8 M€ (12.4 M€ in 9M 2020) +75.2% compared to 9M 2020, thanks to the focus on Cloud services, the level of optimization achieved in the organization of operational processes and services and myLoc positive contribution to profitability. Margin on revenues at 41.1% from 35.7% in 9M 2020 and improving on 6M 2021 (40,5%);
- Consolidated Adjusted EBIT of 11.8 M€ (6.4 M€ in 9M 2020) +83.3% compared to 9M 2020 with a margin on revenue at 22.3% with strong improvement on 9M 2020 (18,5%);
- Adjusted Net profit of 7.4 M€ +73.3% compared to H1 2020 (4.3 M€ in 9M 20);
- Net Financial Position (including the impact from the application of IFRS 16 for approx. 8.8 M€): debt of 76.2 M€ (95.9 M€ at December 31, 2020); this reduction reflects, in particular, the capital increase carried out in June 2021 for Euro 25 million and the good cash generation, despite the outlays relating to investments in capex for Euro 13.1 million, the purchase of treasury shares for Euro 6.4 million, dividend of Euro 3.2 million, and the acquisition of Mivitec for Euro 2.7 million. The value does not include the valuation of treasury shares in the portfolio quantified in approximately Euro 39.5 million at the market value of 30 September 2021.

**Revenues** Adjusted +52.0% 53.0 M€ vs 34.8 M€ in 9M 2020 Ebitda Adjusted +75.2% **Financial** 21.8 M€ vs 12.4 M€ in 9M 2020 Highlights EBITDA margin Adj. of 41.1% Ebit Adjusted +83.3% 9M 2021 11.8 M€ vs 6.4 M€ in 9M 2020 Ebit margin Adj. of 22.3% VS +73.3% Net Profit Adjusted 7.4 M€ vs 4.3 M€ in 9M 2020 9M 2020 76.2 M€ Net debt\*

95.9 M€ at Dec 31, 2020

14.6 M€ **Revenues** Adjusted Ebitda Adjusted 7.3 M€ Ebitda margin Adj. of 49.5% Ebit Adjusted 4.4 M€ Ebit margin Adj. of 29.7% 2.9 M€ Net Profit Adjusted

Financial Highlights 9M 2021 myLoc

## +52.0% Revenues Adjusted 53.0 M€ vs 34.8 M€ in 9M 2020

- Constantly growing market;
- Around 11% organic growth;
- Focus on higher added-value services;
- Cross selling on acquired companies customers and acquisition of new clients;
- Myloc contribution of 14.6 M€ and Mivitec of 0.7 M€.

Financial Highlights 9M 2021 9M 2020

#### +75.2% Ebitda Adjusted 21.8 M€ vs 12.4 M€ in 9M 2020

- Concentration on Cloud services, reduced low value added product revenue, optimized processes and operating services organization;
- Margin breakdown:
  - WIIT margin from 42,9% in 2020 to 45.1% in 9M 2021
  - Matika margin from 27.2% in 2020 to 32.2% in 9M 2021
  - Etaeria margin from 19.5% in 2020 to 24.8% in 9M 2021
  - Adelante from 21.1% in 2020 to 22.0% in 9M 2021
  - myLoc margin from 43.9% in 2020 to 49.6% in 9M 2021
- The 9M 2021 Adjustment on EBITDA is related: for 0.7 M€ to costs regarding the integration of the purchase price for the acquisition of the remaining 20% of Matika share capital; for 0.4 M€ to costs related to stock option and stock grant plans and 0.3 M€ due to M&A transaction costs.

Financial Highlights

9M 2021 VS 9M 2020

#### +89.3% EBIT Adjusted 11.8 M€ vs 6.4 M€ in 9M 2020

+73.3% Net Profit Adjusted 7.4 M€ vs 4.3 M€ in 9M 2020

Financial Highlights 9M 2021 VS 9M 2020

## **76.2 M**€ Net debt 95.9 *M*€ at Dec 31, 2020(\*)

- Capital increase of 25.0 M€ in June 2021;
- Strong operating cash flow generation;
- IFRS16 effect of -8.8 M€ at June 2021 (-9.0 M€ at December 2020);
- CAPEX\* expenditure approx. 7.2 M€ mainly related to new orders;
- Treasury Shares Buy Back of 6.4 M€ ;
- Dividend payment of 3.2 M€;
- Mivitec acquisition of 2.7 M€;
- The treasury shares value (approx. 39.5 M€ at mark to market value at September 30, 2021) is not included in the cash accounting.

(\*)Capex total amount is equal to 13.1 M€, of which 7.2 M€ with an impact on Net debt and 5.9 M€ related to leasing contracts.

Financial Highlights 9M 2021

9M 2020

#### Group Annual Economic Results 2018-2023E

(Y21 - Y22 and Y23 Estimate by Analysts Consensus)



#### EBIT Adj (M€) and MARGIN %





#### EBITDA Adj (M€) and MARGIN %



#### NET PROFIT Adj \* (M€) and MARGIN %



(E) Average of Analysts Consensus for 2021-23 (source: Intesa Sanpaolo, Equita, Intermonte SIM | Midcap LCM and Exane BNP Paribas, November 2021)

(\*) 2019 and 2020 Adj. Net Profit exclude the Patent Box benefit.

# Sustainability beyond Cloud

#### WIIT's ESG journey and ambition

- We integrate sustainability into our daily business
- We started our ESG journey voluntarily and with a structured approach nearly 3 years ago
- We take it **seriously**, adopting sophisticated tools that help us improving our daily ESG performance, while keeping a firm eye on our **2030 ambition**

#### ESG framework: 5 pillars and 9 material topics



### ESG Policy: our values and commitments

Our ESG Policy is a **key element** in the process of integrating sustainability into the Group's business.

It sets out the **5 values** that guide what we do, the way we do it and that represent us not only as a company, but also as individuals.



It lists the **commitments** that we intend to pursue to put sustainability at the heart of our growth process.

"Sustainability cannot remain only a good intention: we intend to translate it into a **shared commitment** to achieve ambitious goals that will elevate us above the clouds"



CEO WIIT S.p.A.

#### ESG Governance: roles and responsibilities

WIIT S.p.A. has put in place a **governance structure** which ensures sustainability at various levels of its organization. The Model relies on the following roles and corporate bodies:

- ESG Board Member
- ESG Committee
- Sustainability Manager
- ESG Ambassador

"The pandemic has made the importance of **building a solid and long-lasting business model** even more evident. We are convinced that **integrating sustainability** is an indispensable competitive factor and a prerogative for a company that intends to operate responsibly and for the long term"



## ESG Reporting: two editions in line with international standards and verified through external assurance



#### TABLE OF CONTENTS

Foreword	Letter from Alessandro Cozzi	01
Overview of 2020	Key figures and highlights	03
The Premium Cloud	Leaders in Clickid Computing The Will Soud Will Governance becomes ESG Building global and sustainable value ESC plan 2030: The Premum Cloud	06 02 09 14
WIIT4Data	The challenge We keep companies safe in the cloud Our Security as a Service model Secure data with WIT ESG plan 2030, WITHData	19 20 21 25 27
WIIT4Climate	The challenge Working towards zero impact The Cload serving green companies and objes ESG plan 2030: WIIT4Climitle	31 32 34 36
WIIT4Innovation	The challenge 360° Innovation The Group's invocative proposal ESG plan 2030: WIIT4Innovation	39 40 41 44
WIIT4People	The challenge WIT Next, the HR framework to support international growth Sidia for Cloud growth SiSG plan 2000: WIT4People	47 48 51 54
ESG Plan 2030	WIT's 2090 sustainability goals	56
Methodology	How this document was created WIIT's 9 material themes GRI Table of contents	57 59 64
Auditing	Independent Auditors' Report	20





#### ESG Risk Rating: a low exposure to sustainability risks (1/2)

The Rating received by WIIT is **14.3**, equal to a "**Low**" **ESG Risk**, the second degree of a 5-level scale ranging from negligible ("Negligible") to high ("High").

According to **Sustainalitycs**, WIIT is a company that, thanks to a **solid management** of relevant sustainability issues, has a **low risk of suffering significant financial impacts deriving from non-financial factors**. In addition to not having suffered significant disputes in the ESG area, the Company stands out for its **high performance in the corporate governance area**.



### ESG Risk Rating: a low exposure to sustainability risks (2/2)

In 2021, WIIT has participated to the Integrated Governance Index survey, receiving the "ESG Identity Label" that rewards the clear commitment of the top Italian companies in the areas of sustainability awareness and responsible governance

Through one of its strategic investors, WIIT has been rated over the last 3 years by **Gaia Rating**, an independent extra-financial French research agency, consistently improving its ESG effectiveness and achieving a rating of 59 out 100 in 2019





## ESG risks: Risk Management integration

In 2020 we have integrated the Group's Risk Management Framework with **ESG risks**.

This activity allowed us to identify of a **whole new risk category** compared to 2019 Risk Assessment Edition.

Results:

- 57 risks, of which
- 11 New Risks
- 29 Top Risks

• 34 ESG Risk (11 newly added)

The activity was carried out in line with the guideline "Enterprise Risk Management: Applying enterprise risk management to ESG related risks", which was created in October 2018 by the collaboration between the WBCSD and COSO to systemize the ERM framework with ESG risks.

#### Enterprise Risk Management

Applying enterprise risk management to environmental, social and governance-related risks



#### Stakeholder Days: listening is at the heart of our ESG strategy

Since we began our ESG journey, we have put our stakeholders at the center: we are aware that in order to better integrate sustainability it is necessary to **listen to** and take into account the instances of our main stakeholders.

# Stakeholder Day 2020

#### **Topics that matter**

When: January 15, 2020 Who: 15 external stakeholders What: sharing 18 relevant ESG issues Result: 9 priority ESG topics

# Stakeholder Day 2021

#### ESG Plan 2030

When: February 16, 2021 Who: 15 external stakeholders What: sharing of the ESG Plan 2030 Result: 18 ESG targets

## The Premium Cloud: goals 2030

Target	2020 situation	2020	2025	2030
Women on the BoD 45% of the WIIT S.p.A Board of Directors are women	WIIT has 2 female Board Members out of 9	22%	30%	45%
Women in Senior Management 30% of WIIT S.p.A.'s Senior Management made up of women	There are currently no women in the Company's Senior Management	0%	20%	30%
ESG targets for Senior Management MBOs 100% of Senior Management with at least 1 ESG goal in their MBOs	New course of action	0%	50%	100%

## WIIT 4 Data: goals 2030

Target	2020 situation	2020	2025	2030
Security Assessment 100% of the Top50 Customers with cybersecurity assessment according to the WIIT Security Universe (WSU) model	Currently, 8% of the Top 50 customers have received the security assessment	8%	70%	100%
Fault-tolerant IT infrastructures 1,500 kW of certified fault tolerant IT infrastructures (TIER IV)	The TIER IV certified infrastructure of the Group is now 300 kW	300 kW	1000 kW	1500 kW
TIER IV control in WIIT Countries 75% of Countries with Cloud Facilities covered by at least one TIER IV Data Centre within 2 years of corporate Acquisitions	Italy is the only country where Cloud services are provided through a TIER IV data centre	50%	n/a	75%

## WIIT 4 Climate: goals 2030

Target	2020 situation	2020	2025	2030
<b>Energy intensity</b> 50% reduction in energy consumption for data storage in the Group's datacenters	WIIT consumes 81.4 kWh per year for each Terabyte of data stored in its data centre (excluding myLoc <b>)</b>	n/a	-20%	-50%
Green energy 100% green* electricity purchased	WIIT S.p.A is the only completely Carbon Neutral company in the Group	50%	70%	100%
Green company fleet 70% of the company car fleet consisting of hybrid/electric cars	69 cars mainly equipped with traditional engines	5%	30%	70%
Second life of IT assets 80% of the replacement technological materials going to schools, academic realities and social organizations	An average of 115 devices between servers are replaced every year (last 3 years)	0%	25%	80%

## WIIT 4 Innovation: goals 2030

Target	2020 situation	2020	2025	2030
<b>Process automation</b> Launch of new automated processes dedicated to accelerating customers time-to-market	New course of action	n/a	-20%	-50%
<b>Co-innovation</b> More than 100 companies, customers, suppliers, start- ups, students, institutions and academics involved in co innovation initiatives	New course of action	50%	70%	100%
<b>Digitisation of Non-Profit</b> 1% of annual turnover allocated to digital services for non-profit organisations	New course of action	5%	30%	70%
Scientific research Funding of at least 10 scientific research initiatives in the Digital/Cloud field	New course of action	0%	25%	80%

## WIIT 4 People: goals 2030

Target	Current situation	2020	2025	2030
<b>Upskilling and Reskilling</b> 100 people obtaining the multi-year mini-master certificate organized by the WIIT Academy in collaboration with other training bodies, aimed at upskilling and reskilling in the Cloud environment	New course of action	n/a	40	100
<b>Knowledge Intensity</b> 10% of technical personnel earning at least one technical-specialist certification every year (ITIL, PMP, SAP, Microsoft, etc.)	On average, 5% of technicians earn at least 1 new certification per year	5%	8%	10%
<b>ESG co-creation</b> Implementation of at least 1 ESG project per year proposed by employees	Launching ESG project Co- creation of ESG projects with employees	0	4	10
Job Path* 100% of the employees of the Group Companies framed within an internal growth Job Path after 24 months from the acquisition	Today the Job Path is applied only to employees of the Parent Company	48%	n/a	100%

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